



# NORTEC®

# Network Status Report



## Key Service Offering

The Network Status Report (NSR) is a comprehensive assessment and recommendation service for Small and Medium business. The NSR provides a snapshot-in-time of every aspect of your network and compares the results with industry standards. The NSR service begins with an interview and data collection session, and is followed by offsite analysis & write-up, and culminates with a presentation.

The results are placed into a reference document deliverable that begins with an Executive Summary suitable for a non-technical audience. This is followed by a detailed breakdown of recommendations and remediation steps according to importance. Graphs, Reports, Documentation, Inventory and Raw Data comprise the verbose third section, which can be used for reference or comparison to reflect performance over time. The product is perfect for staff transition, merger and acquisition, or annual IT oversight.

The NSR provides your company the visibility and knowledge required to make sound, consistent IT decisions. It is the perfect expert check-up to establish a baseline, or validate and maintain your company's existing Information Technology strategy.

## Prevent problems before they occur..

The health of your systems impacts the productivity of your employees and your organization. Nortec's certified team of network professionals has the experience to remediate issues, standardize and strengthen your systems, and recommend the solutions and procedures that maximize the value of your company's IT investment.



Nortec offers the benefit of over 16 years of experience supporting Microsoft infrastructure at thousands of client environments, and the power of a Gold Certified Partner in it's signature SMB consulting offering, the Network Status Report.



The NSR is the perfect way to gain detailed visibility to your network resources, and find out how your system stacks up versus industry standards, best practices, or your stated compliance requirement for security, availability, response and redundancy service levels.

- SECURITY SOLUTIONS
- ADVANCED INFRASTRUCTURE SOLUTIONS
- NETWORKING INFRASTRUCTURE SOLUTIONS

The NSR is geared to both technical and non-technical personnel, facilitating communication about key technology issues from the user and the support side. The NSR offers best practice guidance, actionable recommendations, and is a useful reference for every aspect of your system.

Take your network to the next level of performance, security and value. Bring in the experts from Nortec to review, assess, recommend and provide ongoing support for your Microsoft Environment.

## NSR Focus Areas

### Network Configuration

*Physical & Logical Configuration*

*Internet, WAN, Remote Access*

### Policy & Procedure

*Documentation & Licensing*

*Business Continuity*

*User Policies*

### System Integrity

*Security Assessment*

*Backup & Security*

## BUDGETING

Smooth out cash flow cycles for one of your top procurement areas! The NSR profiles resources, determines effective lifecycles, and the maps out the optimal development schedule for hardware and software, enabling you to budget accurately.

## PLANNING

Apply your IT budget more effectively, and build a supportable, scalable and secure environment. The NSR gives you the information you need to make informed purchasing decisions, eliminating costly buying errors and redundant systems.

## COMPLIANCE

Make sure your system is secure and dependable. The NSR reviews all aspects of your system against best practices and industry standards or stated compliance requirements for security, availability, level-of-service, response, and redundancy.



## The Network Status Report

Utilizing a suite of tools, procedures and skill sets developed by our top Subject-Matter Experts, Nortec proudly offers the NSR as our signature Small and Medium Business service offering.

The NSR provides just the right mix of documentation, consulting and collaboration to cover all major aspects of your technology. It is the perfect way to begin a business relationship and ensure success with existing ones

"ECG started having Nortec conduct regular NSRs in 2001. As a result, we have seen significant improvements in the reliability and speed of our IT infrastructure. We have also greatly improved our security policies and reduced our vulnerability.

We've become less dependent upon Nortec support. We simply don't have as many problems.

We include Nortec's NSR recommendations in our Board Reports to help justify needed IT improvements. The NSR service has been extremely beneficial to ECG."

-Brian C. Anderson  
Vice President & CIO  
ECG, Inc.

## THE PROCESS

The NSR process begins with a kickoff interview with stakeholders from your organization. In the interview, we cover the general scope of the report, and discuss areas of focus for your organization. Once the scope is set, we arrive onsite for a data collection. Using state-of-the-art tools, and the latest in monitoring technology, we take a complete snapshot of your systems. The hardcopy deliverable is crafted using industry specific metrics, and compliance levels established during the interview. The final product is delivered to you during a presentation of findings to your company, followed by open discussion.

**INTERVIEW**

**ASSESS**

**REPORT**

**SECURE**

**DOCUMENT**

## THE DELIVERABLE

The final output is a full-color document suitable for technical and non-technical personnel. The findings are presented in an Executive Summary section that rates areas of your system as Excellent, Good, Fair or Poor. This section is geared toward the Executives and Users. Section Two goes into technical detail about each rating; documenting the existing system and process, then reviewing versus standards established in the kickoff interview. Each review includes concrete, actionable recommendations how to improve or remediate. The final section includes inventory, graphs, screenshots, lists, and raw data that can be used for operations reference, or compared with previous annual NSRs.

## THE BENEFITS

Maximize your IT investment and extend the life of your systems by using this unique service offering from The Network Specialists at Nortec. The NSR combines many essential high-end services into a single report.



- \* PHYSICAL AND LOGICAL SECURITY \* BUSINESS CONTINUITY \* ACTIVE DIRECTORY \*
- \* NETWORK BACKUP \* COMPLETE HARDWARE AND SOFTWARE INVENTORY \*



architecture design implementation documentation operation education