

CASE STUDY

Securing and Unifying IT Across a Multi-Site Wellness Foundation

From three siloed sites on aging NAS storage to a secure, cloud-enabled environment staff reach from anywhere.



CLIENT: Culpeper Wellness Foundation



INDUSTRY: Nonprofit – Health & Wellness

LOCATION: Culpeper, VA

Executive Summary

Culpeper Wellness Foundation ran three sites on aging systems with no security plan and frustrating remote access. Nortec led an assessment-driven engagement, modernizing file storage, hardening endpoints, and centralizing identity management. The result is a security-hardened, cloud-enabled environment with strong remote access, better collaboration, and a trusted advisory relationship.

Challenges

- Security had no formal plan or ownership, making it the first priority of the engagement.
- No overall IT management plan meant no strategic direction for technology across all locations.
- Fragmented, multi-site infrastructure ran outdated, aging equipment nearing end-of-service.
- Poor remote access frustrated staff and hurt productivity, especially during work-from-home periods.
- Aging on-premises NAS storage across three sites created reliability and accessibility risks.

Nortec Communications, Inc.'s Approach

Key Actions

- Conducted an initial assessment of the environment and delivered a clear, prioritized proposal.
- Deployed a calm, flexible onsite lead who communicated clearly to technical and non-technical staff.
- Prioritized security remediation first, then phased infrastructure modernization across all three sites.
- Decommissioned three on-premises NAS devices and migrated data into cloud-based collaboration.
- Provided daily support, new machine preparation, and hands-on user training throughout the rollout.

Solutions

- Implemented advanced endpoint protection with real-time malware detection and centralized monitoring.
- Migrated file storage to Microsoft SharePoint for secure remote access, versioning, and recovery.
- Adopted Microsoft Entra ID and Intune to centralize identity and automate device enrollment.
- Delivered tailored security awareness training covering phishing, social engineering, and safe data handling.
- Established an ongoing managed services relationship for support, provisioning, and strategic guidance.

Results

- Staff at all three sites now open the same files from anywhere, replacing three NAS devices unreachable remotely.
- Went from no security plan and no IT management to a centrally monitored, security-hardened environment.
- New machines and staff now onboard via automated Intune enrollment instead of manual per-site setup.
- Rated the initial setup a perfect 10/10, moving from three unmanaged sites to one hardened environment.
- Gained a trusted, always-accessible advisor for ongoing guidance and issue resolution across sites.

Secure And Modernize Your IT Today

Get a straightforward assessment and a proven plan to protect your data and empower remote work.

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